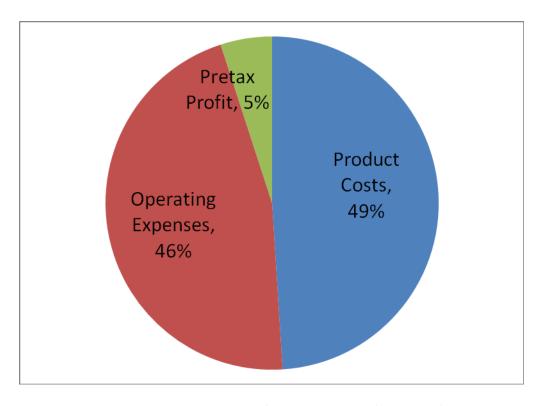
## **Complex Rehab Technology Company Financial Profile**



Note: These reported results do not reflect the impact of Medicare's 9.5 percent fee reduction that went into effect on January 1, 2009.

| Operating Expenses By Function-           |     |
|---|-----|
| Intake, Qualification, Documentation      | 6%  |
| Evaluation, Specification, Fitting        | 11% |
| Purchasing, Receiving, Assembly, Delivery | 6%  |
| Service & Repair                          | 5%  |
| Billing & Collection                      | 6%  |
| Accreditation & Compliance                | 2%  |
| Sales, Administration, Support            | 10% |
| Total Operating Expenses                  | 46% |

This information is based upon a 2008 study of Complex Rehab Technology companies performed by the Simon School of Business at the University of Rochester in Rochester, New York.